# DEXIS 9 Installation findings

During my installation process I discovered a few new things about the DEXIS 9.5.0 installation.

Disclaimer: I have only experienced this on a single office, and these are my findings. They might not be true entirely, but was a one-off situation

* The prompt asking if you want to Install a new instance of the sensor libraries or maintain existing will not appear if there is only one instance installed.
* The installer will not install the sensor libraries if the version of the sensor libraries installed does not correspond with the version of DEXIS installed: ex; DEXIS 948, and Sensor Libs 947.
  + If the sensor libraries are older than the version of DEXIS, the sensor libraries won’t install. Ex; SW version 943, and Sensor Libs 930.
    - My silent installer will just stop the process if this happens, not installing DEXIS at all.
    - Manually removing the older sensor libraries and running the installer alleviates this issue.
  + My assumption as to why this occurs:
    - In the attempt to remove the prompt if there is only 1 sensor library installer, the installer doesn’t check for the version installed, but uses the version of DEXIS installed to confirm the version of the libraries.
* The installer will also install the KaVo\_IO-Sensor\_Drivers if the file with the appropriate name is found in the directory it is looking.
  + Renaming or removing that exe will bypass that installation process, same with the DEXLib-Platinum